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What Devices, Operating Systems (OS) and Web Browsers Does DCI Support?

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Supported Devices Overview

This guide will serve as a reference for your staff to determine if their device, operating system and default browser are supported by DCI. Please don't hesitate to reach out to your account manager or implementation specialist with any questions.

Devices & Operating Systems (OS)

Apple

OS: iOS version 13 or later

Devices:

- iPhone 6S and 6S Plus.
- iPhone SE.
- iPhone 7 and 7 Plus.
- iPhone 8 and 8 Plus.
- iPhone X.
- iPhone XS, XS Max, and XR.
- iPhone 11, 11 Pro, and 11 Pro Max.
- iPod Touch seventh generation

Android

OS: Android version 8.0 or later

Devices:

4.6" screen or larger.

Due to the wide range of Android devices, we are unable to provide a device list.

Web Browsers

- Chrome (DCI Preferred)
- Firefox
- Edge
- Internet Explorer
- Safari

Related articles

[Unable to Access DCI Mobile App on Android Device](#)[Admin Guide - Authorization Remaining Balance Adjustments](#)[User Guide: Complete Client Registration](#)[Admin Guide: System Set-Up for Fiscal Intermediaries](#)[September 2020 Release Notes](#)

* When using the DCI Web Portal or Mobile Web, you must only meet the browser requirements: No

additional hardware or software is necessary.

WARNING:

While we do our best to test every OS, device and browser combination, we cannot verify all variations have been accounted for. We strongly recommend updating your browser and OS to the latest version to ensure optimal performance.

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